

OPERA Approver account application

For the creation of an OPERA Approver account, please download and submit the completed '**Application to Open OPERA Account form**' (the "Form") to create OPERA Approver accounts for OPERA access. OPERA Approver accounts are managed by MAS.

OPERA Approvers will be able to create, and are responsible for administering the OPERA Requester accounts. Please refer to the Full User Guide under the relevant module in the User Guide page ([Click Here](#)) for more information on account administration.

A. Instructions to apply for an OPERA Approver account

- 1) Download the ***Form** provided in this website. <**Click on descriptor in **bold** for document download.*>
- 2) Complete the Form as printed on your entity's letter head and send the original Form to the address below:

Monetary Authority of Singapore
10 Shenton Way, MAS Building #24-00
Singapore 079117

Corporate Finance & Investment Products Division
Corporate Finance & Consumer Department

Attn: OPERA Team

- 3) Submission of the completed Form indicates acceptance of the enclosed terms and conditions of application for and usage of OPERA Account.
- 4) You will be notified on the successful OPERA Approver account creation via email. Incomplete Forms will not be processed.
- 5) For urgent applications, you may wish to email the softcopy of the Form to helpdesk@mas.gov.sg. A hardcopy version of the Form should be submitted to the address set out above.

B. Other OPERA Account Approver administration information

To deactivate an OPERA Approver account, please request for the deactivation by writing to the abovementioned address and provide us with the OPERA Approver's full name and identity number.

Similarly, for a change in OPERA Approver, please request for account deactivation of the existing OPERA Approver and accompanied by the completed Form to activate an OPERA Approver account for the new user. If an existing OTP device is to be ported over to a new OPERA Approver, please verify that the existing OTP device has been successfully ported over to the new user, as confirmed by Assurity Customer Care Centre (contact details under Part C), before applying for the change.

C. Important Information on the One-Time Password ("OTP") Device

An OTP Device is required for OPERA access.

Entities will need to appoint a Corporate Administrator (who need not be an OPERA user) who will purchase the OTP Device(s) from the Assurity Customer Care Centre. Please refer to ***Annex 1, *Annex**

2 and ***Annex 3** for important information regarding the purchase of an OTP Device. <*Click on descriptor in **bold** for document download.>

If you have further enquiries on obtaining the OTP Device and on the role of the Corporate Administrator, you may wish to contact Assurity Customer Care Centre at (65) 6566-3539, or via email at (helpdesk@assurity.sg). For more information, please visit the website (<http://www.assurity.sg>).
